

BARKING DOG COMPLAINT PROCESS

In order to assist residents and dog owners in resolving the problem of barking dogs, an explanation of the process and procedures followed by Manhattan Beach Police Department Animal Control Officers is offered.

Step 1: When Animal Control receives a complaint of a barking dog, an Animal Control Officer will leave a "Complaint Notice" at the residence of the barking dog. If no additional complaints are received within 30 days, this is the end of the process.

Step 2: If another complaint on the same barking dog is received more than 24 hours after the first complaint was received, but no more than 30 days after the first complaint was received, then an Animal Control Officer will serve a "7-Day Notice to Comply" on the dog owner/resident. If the barking is controlled within 7 days and no more complaints are received within 30 days, this is the end of the process.

Step 3: After the "7-Day Notice to Comply" has been served to the dog owner/resident and 7-Days has elapsed, if the dog continues to bark, Animal Control will provide the complaining party with a "Barking Dog Incident Report/Petition (BDIR)" to complete and log the dates and times the dog barks. This petition must be signed by at least one other complaining party from a different household. The complaining party must submit the original white copy of the BDIR to the City Prosecutor's Office, and the yellow copy to the Parking and Animal Control Division when the petition is completed.

Step 4: The BDIR will be referred to mediation for a period of no longer than 30 days. If a resolution can not be reached within this time frame, the mediator will refer the complaint back to the City Prosecutor's office. The Deputy City Prosecutor will set an informal hearing to attempt to resolve the barking dog problem. If this is not successful, the Deputy City Prosecutor has the authority to prosecute the dog owner under MBMC 501.280.290 and/or 300, and may set a date for court appearance.

Note: There are three different forms/reports used by Animal Control Officers and Residents to enforce barking dog complaints.

- * Complaint Notice (Issued by Animal Control Officers)
- * 7-Day Order to Comply (Issued by Animal Control Officers)
- * Barking Dog Incident/Petition (BDIR) (Provided by Animal Control Officers and filled out by the Complaining Party)

To report a barking dog, please call (310) 802-5159. For more information, please contact the Parking and Animal Control Office (310) 802-5160

LOST ANIMALS

If your pet is lost, we suggest calling the following Animal Control Agency numbers to check if your animal has been found:

- * Manhattan Beach (310) 802-5160 or 5159
- * Hermosa Beach (310) 524-2750
- * Redondo Beach (310) 318-0611
- * El Segundo (310) 219-7327
- * Hawthorne (310) 349-2948
- * Lawndale (310) 973-3220

Unclaimed stray animals that are picked up in Manhattan Beach may be transported to:

SPCA—LA shelter
12910 Yukon Avenue
Hawthorne ,CA 90250
(310) 676-1149



Animal Control Officer checking dog for identification

Injured or sick animals are transported by officers to:

El Segundo Animal Hospital 240 Center Street El Segundo, CA 90245 (310) 606-8811	Animal Emergency Referral Center 3511 Pacific Coast Highway, Suite A Torrance, CA 90505 (310) 325-3000 24-hour critical care (after hours care)
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ADDITIONAL INFORMATIONAL BROCHURES AVAILABLE AT MBPD ANIMAL CONTROL OFFICE

- * Rabies
- * Internal Parasites in Cats & dogs
- * Pet emergency preparedness & household hazards
- * Local wildlife in Manhattan Beach
- * Dog Defecation Nuisances
- * Barking Dog Complaints
- * Unattended Dog in a Car
- * Feral Cats
- * Coyote Management and Hazing Techniques

Manhattan Beach Police Department
Animal Control
420 15th Street, Manhattan Beach CA 90266
Animal Control office: (310) 802-5160
Calls for service: (310) 802-5159
Website - www.citymb.info
Email: AnimalControl@citymb.info

City of Manhattan Beach



Pet Owner's Guide



Manhattan Beach Police Department
Animal Control
Informational Brochure

Pet Owner's Guide

INTRODUCTION



Having a pet can be an indispensable part of life. Being a pet owner carries a lot of responsibility, not only for your family and your pet, but for the entire community as well. The City of Manhattan

Beach and the Manhattan Beach Police Department Animal Control Unit takes pride in servicing the community. Our goals are to enhance the quality of life for all of our neighbors, provide safety and care for our residents and their pet companions.

BEING A GOOD NEIGHBOR

As a pet owner, you have a responsibility to the neighborhood. This responsibility includes:

- * Being responsible for the actions of your pet at all times
- * Respecting your neighbors property and space
- * Investing in training courses to correct excessive barking and nuisance behavior
- * Being mindful to have a carry bag or container when out and about with your pet to pick up and properly dispose of pet waste.
- * Securing fences and gates and providing signage to alert your neighbors and visitors that you have animals on your property.
- * Promoting positive communications between you and your neighbors to discuss better care and safety for your pets.



WALKING YOUR DOG RESPONSIBLY



Walking your dog is a great way to let your companion stretch its legs and burn off some energy. The law (MBMC 5.01.040) requires that you keep your dog on a **leash no longer than 6-**

feet long at all times in public. Remember to read all posted signs before entering an area with your dogs. Dogs are strictly prohibited on school grounds, the beach and the beach bike path (MBMC 12.08.020).

Dogs **should not be left unattended and tethered** to objects in public (such as a parking meter or tree). This is against the law and you may be fined per MBMC 5.01.040. Also your dog may be taken into custody for safekeeping by animal control officers if they are unable to find its owner. If you have to make a stop at a business (store / restaurant) it is best that you leave your dog at home or have someone responsible hold your dog while you conduct your business.

Remember to always keep identification on your dogs collar when you venture out. Per MBMC 5.01.200, it is **required that your dog have its Manhattan Beach dog license tag attached to its collar.**

Always carry doggy bags so you can clean up after your pet and properly dispose of waste. Per MBMC 5.01.310, **you are required to carry in your possession a suitable wrapper, bag, or container to pick up after your pet.**

DOG PARKS AND WALK-THROUGH AREAS

- * **Bruces Beach Park** - 2601 Highland Avenue
Walk-through on-leash park
(lower half grass area only)
- * **Live Oak Park** -1901 Valley Drive
Fenced off-leash play area
- * **Polliwog Park** -1601 Manhattan Beach Blvd.
Fenced off-leash play area and designated on-leash walking paths (look for the paw prints)
- * **Marine Park** -1651 Marine Avenue
Fenced off-leash play area (for small dogs)
- * **Sanddune Park** - 3300 Bell Avenue
Walk-through on-leash park
(Designated paths only - look for posted signs)
- * **Veterans Parkway** - Greenbelt between Valley/Ardmore
Walk-through on-leash park
(Dogs must be leashed in parks per MBMC 12.48.050)

LICENSING YOUR PET

To protect yourself, your pet, and the community, by law all dogs over four months of age residing in the City of Manhattan Beach **must be vaccinated against rabies and currently licensed** (MBMC 5.01.140). Although cats are not required by law to be licensed, we encourage you to license them as well. Licensing is the best way to insure your pet's safe return if lost.

Licensing is inexpensive and discounts are available if your animal is spayed or neutered, or if you are a senior citizen. For further information, call the **City Hall Licensing Department at (310) 802-5557**

Manhattan Beach Animal Control hosts a low-cost Rabies Clinic every year in the month of August!

TIPS

- * If you are leaving town, have someone check in on your animals at least twice a day. If you are unable to find someone to check on your dog utilize a dog day care or boarding service.
- * Always leave an emergency contact number with neighbors in case your animal wanders away from your property.
- * Make sure your animals are properly licensed and wear identification tags at all times.
- * Never leave your pet unattended in a vehicle. Heat builds up quickly and your pet may become overheated.
- * If you are interested in adopting a pet, try one of the shelters or a local rescue group. They can inexpensively set you up with anything from a purebred puppy to a lovable old mutt.



FREQUENTLY ASKED QUESTIONS

HOW MANY PETS CAN I HAVE IN MANHATTAN BEACH?

Per MBMC 10.16.020(L) – Dogs and cats not to exceed five (5) for each residential living unit in any combination thereof and the young thereof not exceeding four (4) months in age, and other small domestic household pets such as rabbits, hamsters, guinea pigs, etc., not to exceed five (5) in any combination thereof. Common varieties of farm animals, livestock, exotic animals or wild animals are prohibited except for Vietnamese pot-bellied pigs, also known as pygmy pigs or mini-pigs, as permitted by the Animal Control Department.

DOES ANIMAL CONTROL PICK UP CATS?

Since cats are considered "free roaming" animals and are not required by law to be contained or restrained; Animal Control Officers **do not** pick up any cat unless it is injured, sick, deceased or determined (by Animal Control Officers) to be a lost pet and/or unable to care for itself.